

**i**CON  
PRO AUDIO

# *DuoShadow*



Dual driver in-ear earphones







[www.iconproaudio.com](http://www.iconproaudio.com)

## Cautions

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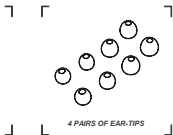
 <p>Dangerous</p>	<ul style="list-style-type: none"><li>Do not use the headphone while driving, cycling or walking on the road, this may cause traffic accident.</li></ul>	 <p>Forbidden</p>
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 <p>Dangerous</p>	<ul style="list-style-type: none"><li>Do not unplug the headphone's jack by pulling its cable.</li></ul>	 <p>Forbidden</p>
	<ul style="list-style-type: none"><li>Do not attempt to disassemble or modify the internal elements of the headphones.</li></ul>	 <p>Forbidden</p>
	<ul style="list-style-type: none"><li>Keep the headphones away from the children to avoid any accident happen.</li></ul>	

# What's in the package?

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- DuoShadow headphones x 1pair
- Different sized silicon ear-tip x 4pairs



## Notices before using your DuoShadow

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- Make sure you have plugged your DuoShadow's 3.5mm phone jack all the way into your device's headphone jack, otherwise breaking sound may occur or no sound output at your DuoShadow due to bad connection.
- Please avoid long period of usage of the headphone under high output level, otherwise this may damage your hearing ability permanently.
- Please increase your output level gradually when using the headphone to avoid any damages to your hearing ability.

## Maintenance

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- Increase the output level gradually to avoid sudden high output power and damage the headphones internal elements.
- Please do not drop the headphones heavily or this may damage or reduce the magnetic characteristics of the internal elements and damage the sound quality of the headphones
- Please make sure you plug in the headphone jack only to the HP output jack of your output device

# Specifications

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Frequency response.....	20Hz - 20KHz
Max. input power.....	10mW
Sensitivity (at 1KHz) .....	95dB±3
Impedance (at 1KHz) .....	16ohm±15%
Output power.....	3mW
Cable length .....	1300mm (4.27ft)
Weight .....	15g(0.033lb)

# Services

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## If your DuoShadow needs servicing, follow these instructions.

Check our online Help Center at <http://support.iconproaudio.com/hc/en-us>, for information, knowledge, and downloads such as:

1. FAQ
2. Download
3. Learn More
4. Forum

Very often you will find solutions on these pages. If you don't find a solution, create a support ticket at our online Help Center at the link below, and our technical support team will assist you as soon as we can.

Navigate to <http://support.iconproaudio.com/hc/en-us> and then sign in to submit a ticket.

As soon as you have submitted an inquiry ticket, our support team will assist you to resolve the problem with your ICON ProAudio device as soon as possible.

To send defective products for service:

1. Ensure the problem is not related to operation error or external system devices.
2. Keep this owner's manual. We don't need it to repair the unit.
3. Pack the unit in its original packaging including end card and box. This is very important. If you have lost the packaging, please make sure you have packed the unit properly. ICON is not responsible for any damage that occurs due to non-factory packing.
4. Ship to the ICON tech support center or the local return authorization. See our service centers and distributor service points at the link below:

If you are located in US

Send the product to:

### North America

Mixware, LLC – U.S. Distributor  
11070 Fleetwood Street – Unit F.

Sun Valley, CA 91352; USA

Tel.: (818) 578 4030

Contact: [www.mixware.net/help](http://www.mixware.net/help)

If you are located in Europe

Send the product to:

### Sound Service

GmbH European

Headquarter Moriz-Seeler-Straße

3D-12489 Berlin

Telephone: +49 (0)30 707 130-0

Fax: +49 (0)30 707 130-189

E-Mail: [info@sound-service.eu](mailto:info@sound-service.eu)

If you are located in Hong Kong

Send the product to:

### ASIA OFFICE:

Unit F, 15/F., Fu Cheung Centre,  
No. 5-7 Wong Chuk Yueng

Street, Fotan,

Sha Tin, N.T., Hong Kong.

5. For additional update information please visit our website at:  
[www.iconproaudio.com](http://www.iconproaudio.com)

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